Legal

Coinbase Global Privacy Policy

Last updated on May 1, 2021

We at Coinbase Ireland, Coinbase Europe, Coinbase Inc., collectively, refer to them as "we", "us" or "Coinbase" in this Privacy Policy, and we respect your privacy. Coinbase Ireland, Coinbase Europe and Coinbase Inc. are collectively referred to as "Coinbase" throughout this policy as "we", and "us".

In this Privacy Policy, we describe how we collect, use, and share personal information when you visit, register, or use our **Services**, which consists of the websites, mobile applications, and APIs located at www.coinbase.com, www.coinbase.com/prime, coinbase.com/institutional, coinbase.com/about and www.bitcoin.com/buy-sell (the "**Sites**") or when you use the Coinbase mobile app, the Coinbase Card App, Coinbase Wallet App, Coinbase Pro App, Coinbase Prime App, Coinbase Institutional App, Coinbase Pro API or any other Coinbase Ireland, Coinbase Europe and Coinbase Inc. Legal Entity products and services ("**Services**").

If you reside outside of the UK and the European Economic Area (the "**EEA**"), accessing and using our Services means that you accept the terms of this Privacy Policy.

If you reside in the EEA or the UK, accessing and using our Services means that you acknowledge that we will use your personal information as follows:

- Our goal is to simplify your crypto experience. If you do not wish for your personal information to be collected, used, or disclosed as described in this Privacy Policy, you can delete your Coinbase account at any time using our Services.
- We collect and use your information in order to provide and improve our Services and your experiences, protect the security and integrity of our platform, and enhance our marketing.
- To learn more, explore **Section 1. What Information We Collect** and **Section 2. How We Use Your Information**.
- We share your information with our affiliates, Coinbase companies, as well as trusted third parties and service providers, in order to offer you the Services and improve our Services.
- To learn more, explore **Section 3. How And Why We Share Your Information**.
- We offer various tools and choices that give you control over the information we hold about you. You can use these tools to control your privacy settings, such as deleting your account, limiting our marketing communications, and more.
- To learn more, explore the Privacy Settings in your Coinbase account, and read about your rights and choices related to the personal data we process in **Section 9. How Long We Keep Your Personal Information**, **Section 10. Your Rights**, and **Section 11. Contact Us**.

1. WHAT INFORMATION WE COLLECT

We collect the following personal information about Customers:

Information You Provide to Us

Information Category	Description
Basic Customer Information	Name, Address, Date of birth, Nationality, Country of residence, Gender, Phone number, Email Address
Supplemental Identification Information	Utility bills (for your billing address), Photographic and/or video, Government issued identity documents, Legal documents, Information on business, or state identification and Social security number, Employment information, Tax information, Source of funds information
Identification Information ("**KYC**") Information	Information that allows us to verify your identity and conduct other diligence in order for us to run your Account
Additional Information of you we may request from time to time	Employee identification number, for comparable number issued by a government, Financial identification information for all material beneficiaries of your Account
Financial Information	Bank account number, Payment card primary account number ("**PAN**"), Trading and investment expertise, Tax identification number, Source of wealth information, Source of assets information
Market Information	When you sign up to use our Web3 browser, self custody, or multi-crypto wallet, and connect it to your Coinbase account, we collect your Wallet address and information related to transactions that you send
Preferences	The digital assets you choose to use (and/or through our Cloud Support service), Settings and preferences you choose with regard to our Services
Transaction Information	Information about the transactions made on our Services, such as the name of the sender, the name of the recipient, the amount, the date, the digital currency, payment method, data, and/or timestamp
Additional information you submit to us	**Communications** Survey responses, Information including call recordings provided to our Customer Support team, Social media posts
	Referral Information Your contacts' phone or email addresses if you choose to invite friends to Coinbase (available only in certain countries outside the EEA)

Information Collected Automatically

Information Category	Description
App, browser, and device information	Cookie Group, IP address, operating system, and browser you're using
	Other device characteristics or identifiers (e.g. plugins, file extension, pen mode)*
	IP address*
Product Usage Information	**Activity Information** Information about what you view or click on while visiting our Sites and Apps and how you use our Services
	Diagnostic and Troubleshooting Information Information about how our Services are performing when you use them, and any troubleshooting information you may be experiencing. Including timestamps, crash data, system activity, hardware settings, and error messages & reports
Information from cookies and similar technologies	See our Cookies Policy for more information

Information we obtain from Affiliates and third parties

Information Category	Description
Coinbase Group of Companies ("**Affiliates**")	We may obtain information about you, such as Basic Customer Information, Transaction Information and Product Usage Information, from our Affiliates as a part of our business operations. For instance, if you file your service Complaint according to your Coinbase Wallet account or your Coinbase Commerce account, we may receive information about you from our Affiliates. We may also receive information about you from our Affiliates if you share information with them. For more information, please see **Section 2. How and Why We Share Your Information**.
Public Blockchain Information	We obtain information about you from public databases, such as the United Nations Sanctions List, UN Consolidated Screening List, and the SEC EDGAR, including your name, address, email address, phone number, Wallet address, transaction information, and other information relating to you. We may also obtain information about you by purchasing it from third parties including public authorities, and other data as necessary
Blockchain Data	We may analyze public blockchain data, including transactions and clusters of transactions, on a regular basis to understand the risk associated with certain wallet addresses.
Information from Advertising and Advertising Partners	We receive information such as your name and contact information from our marketing partners, including in order to exclude existing Coinbase customers or customers who have opted out of receiving ads.
Information from Analytics Providers	We receive information about your time spent, interactions, page views, and any referrer URL you arrive from on our Sites and Apps
Information from Payment Processors	We receive information about your transaction if a third party processor, merchant, or merchant processor provides us with data about you, such as your name and contact details, and your transaction with that merchant.
Research and In-App Tracking Information	We use third party service providers to conduct in-app surveys to further understand our Customers' experience and improve our Services. This information can revolve from our research partners in Appcues/Appcues

2. HOW WE USE YOUR INFORMATION

We use your personal information to: (1) provide our Services to you, (2) improve our Services, and develop our Services, (3) provide you with a secure, personalized, and seamless experience, (4) protect our Services from abuse, fraud, and security threats, (5) protect our Customers, and with fraud purposes, Learn more about how we use your personal information and our legal basis for each such data use.

Data use necessary to perform our contract with you

We use certain information that is necessary to conclude and perform our Customer Agreement or other relevant contracts with you. We, with our third party technical support service of operation process your personal information for such purposes.

Why and How We Use Your Information	Information Categories Used
To create and maintain your Coinbase account	Basic Customer Information, Supplemental Identification Information, Financial Information
To provide you with the Services, and to allow you to set up a customer account and profile.	
To provide you with customer Services	Basic Customer Information, Supplemental Identification Information, Financial Information, Transaction Information, Product Usage Information, Communications, Transaction Information, Blockchain Data, Product Usage Information, Additional Information you submit to us (which may include additional information you decide to provide)*
To provide you with personalized Services	Basic Customer Information, Supplemental Identification Information, Financial Information, Transaction Information, Product Usage Information, Communications, Transaction Information, Blockchain Data, Product Usage Information, Additional Information you submit to us (which may include additional information you decide to provide)*
To provide you with transaction Services	Basic Customer Information, Supplemental Identification Information, Financial Information, Transaction Information, Blockchain Data, Product Usage Information
To provide you with Coinbase Card Services	Basic Customer Information, Transaction Information, Related Information, Financial Information, Blockchain Data
To provide you with Coinbase Cloud Services, which allows you to store and process your keys for Web3 development and staking services.	Basic Customer Information, Financial Information, Transaction Information, Blockchain Data
To provide customer support	Basic Customer Information, Supplemental Identification Information, Transaction Information, Product Usage Information, Disputes Information, Communications, Transaction Information
To address your request for support in the Apps, via the Sites or to respond to a complaint in your customer care and other channels, including providing bespoke toward premium customer support services, including but not limited to, assigning a dedicated customer service representative, or to conduct customer satisfaction surveys, such as emails or mobile notifications sent through the app or emails	Basic Customer Information, Financial Information, Supplemental Identification Information
To optimize the safety, security and integrity of our Services	Basic Customer Information, Transaction Information, Product Usage Information, Communications, Transaction Information, Blockchain Data, Product Usage Information, Communications, Additional Information you submit to us
To verify transactions, and for fraud prevention and detection of Customer Agreement or policies (including our Prohibited & Restricted Business List), or to protect against fraud, or to prevent and combat security or unlawful behavior, detect	

Data use to comply with our legal obligations

Our Services are subject to laws and regulations requiring us to collect, use, and store your personal information in certain ways. If you do not provide the personal information requesting data we will be unable to deal with your Account.

Why and How We Use Your Information	Information Categories Used
To verify your identity	Basic Customer Information, Supplemental Identification Information, Financial Information
We may use your personal information to conduct various processes of customer identification and verification, such as identity and address checking and other specific anti-money laundering ("**AML**") or sanctions checks, or to prevent fraud, or to prevent and combat security or unlawful behavior, detect fraud, or to prevent misuse of our Services, or to prevent and combat other illegal or unauthorized activities, such as terrorism, or to conduct risk assessments, statistical analysis, and analytics, or to prevent and combat fraud, or to comply with laws and regulations, or to comply with our internal policies and procedures, or to respond to requests from regulatory authorities, or to respond to requests from law enforcement, or for other compliance purposes, or to enforce our Customer Agreement or other legal rights, or to perform risk management, or to conduct audits, or to manage business continuity, or to manage customer's accounts, or to manage Services, or to manage Sites and Apps, or to manage fees and charges due to us, or to collect and recover money owed to us, or to manage disputes, or to manage litigation, or to manage insurance claims, or to manage complaints, or to perform accounting and auditing tasks, or to manage any other legal obligations, regulatory enforcement, governmental, and other legal requests, court orders, or to file disclosures to authorities	Basic Customer Information, Supplemental Identification Information, Financial Information, Transaction Information, Blockchain Data, Product Usage Information, Communications, Transaction Information, Blockchain Data, Product Usage Information, Communications, Additional Information you submit to us
To comply with other laws and regulatory obligations	Basic Customer Information, Supplemental Identification Information
We may access, store, and disclose certain information when we believe it is necessary to comply with laws and regulatory obligations, regulations, law enforcement, governmental, and other legal requests, court orders, or to file disclosures to authorities	Basic Customer Information, Financial Information, Supplemental Identification Information
Examples of laws that may require us to collect, use or disclose your personal information:	
Civil, commercial, criminal, or consumer protection matters We may use your information to comply with laws and regulations for the purpose of such proceedings or regulatory information or notices in relation to disputes under the Terms of Service and other agreements, or in connection with other claims, disputes, or litigation in any jurisdiction, including but not limited to, in connection with our collection or exchange of evidence	Basic Customer Information, Supplemental Identification Information, Financial Information, Transaction Information, Blockchain Data, Product Usage Information, Communications, Transaction Information
Corporate and taxation matters obligations such as the Irish Companies Act 2014 and the Taxes Consolidation Act 1997 and the Internal Revenue Service code.	
Regulatory matters We may use your information to comply with our regulatory obligations, including, engaging with our regulators, such as but not limited to the Central Bank of Ireland, the Financial Conduct Authority, the Revenue Commissioners, the Office of the Data Protection Commissioner, the Financial Services and Pensions Ombudsman, the Financial Services and Pensions Ombudsman, the Financial Services ombudsman scheme, the Gibraltar Regulatory Authority, the Gibraltar Authority of Singapore, and the Australian Securities and Investments Commission.	

Data use for our Legitimate Interests

We rely on our legitimate interests or those of third parties (like our other Customers or service providers), the general public where they are not outweighed by our rights and freedoms, or those of the relevant Customer, or your rights to object to, and seek the restriction of, this processing. See **Section 7. Your Privacy Rights and Choices** for more information.

Why and How We Use Your Information	Legitimate Interests Used for	Information Categories Used
To optimize your experience with our Services and other Coinbase Companies' Services	It is in our interest to understand how you interact with the Services in order to customize and/or improve our products and services, and to provide you with a reliable experience.	Basic Customer Information, Product Usage Information, Transaction Information
In order to perform core metrics, customize your experience with our Services, and improve our Services and Sites, we collect information about your online activity while you are using the Services, including, but not limited to, your use or lack thereof, your visits to our Sites, and your interaction with our Services.		
To provide marketing communications to you	It is in our interest to promote Coinbase products and services that you may be interested in.	Basic Customer Information, Inferred Information, Transaction Information, Product Usage Information, Transaction Information from Coinbase Companies, Marketing Partners
We use your information to serve you targeted marketing communications through email, mobile, in-app and push notifications or SMS.		
You may also see ads for our Services when you visit other apps and websites.		
To provide you with promotions	It is in our interest and your interest to reward customer loyalty.	Basic Customer Information, Inferred Information, Transaction Information, Product Usage Information, Transaction Information
We use your information to provide promotions, including sweepstakes offers and other rewards to you.		
We process and share information with others, including advertisers, partners, Affiliates, and others who have lawful reasons for doing so.	It is in our interest and the interest of the general public to prevent and address fraud, unauthorized use of the Services, violations of our terms or other harmful, unlawful, or illegal activity, to protect ourselves and our Customers, including, but not limited to, our personnel and property in the Services, or in the event of a major flood, riot, civil disturbance, or other emergency, or in connection with investigations or negotiations by us or our agents or legal entities and bodies, including, but not limited to, law enforcement, subpoenas, lawsuits, or discovery requests, to contract tenants, contracts, to debtors, creditors, or lenders, or to the extent and other legal obligations to prevent death or imminent bodily harm.	Basic Customer Information, Inferred Information, Identification Information, Financial Information, Transaction Information, Product Usage Information, Transaction Information, Blockchain Data, Communications, Transaction Information, Transaction Information from Coinbase Companies
Personalizing, improving, and testing our Services	It is in our interest to understand how you use our Services in order to improve them and develop new products and services.	Basic Customer Information, Inferred Information, Product Usage Information, Transaction Information
We may analyze your data in aggregate and/or in an anonymized form for these purposes.		

Data use based on your consent

When we ask your information based on your consent, you have the right to withdraw your consent at any time or as go forward basis (which will not affect any processing that has already taken place before the withdrawing given consent). You can change your choices based in in-app settings anytime or contact us. See **Section 7. Your Privacy Rights and Choices**.

Why and How We Use Your Information	Information Categories Used
To sends device based settings	App, browser, and device information
Collecting information from our phone or by connecting through the device based settings you enable (such as access to your GPS location, camera, or photos) so we can provide the Services you request, including, but not limited to, the Services	
To provide marketing communications to you	Basic Customer Information, Inferred Information, Product Usage Information, Transaction Information, Marketing Partners, Additional Information You Provide to Us
To send you targeted marketing communications through email, mobile in-app, and push notifications.	
You may also see ads for our Services when you visit other apps and websites.	

Data use to protect your or others' vital interests

Why and How We Use Your Information	Information Categories Used
Preventing, detecting, and investigating fraud, anti-money laundering, and other enforcement and others	Basic Customer Information, Supplemental Identification Information, Inferred Information, Market Information, Transaction Information, Product Usage Information, Communications, Transaction Information, Blockchain Data
We may analyze our data and share information with law enforcement and others in circumstances where someone's life is in imminent danger, or in the case of a major flood, riot, civil disturbance, or other emergency, where there is a risk to the health or life of a Customer or Employee.
If you reside outside the United Kingdom or EEA, the legal bases on which we rely to your country may differ. Push these latest above.

3. HOW AND WHY WE SHARE YOUR INFORMATION

We share certain personal information with our Affiliates, third parties, and service providers as described below, and as a result we need to share certain personal information with our Affiliates, third parties, and service providers.

Affiliates

Personal information that we process and collect may be transferred between companies, Services, and employees Affiliated with us as a normal and ordinary business and offering our Services to you. See **Section 2. Our Relationship With You** for a list of our affiliated companies and Services.

Linked Third Party Websites

When you use third party services that allow you connect your Coinbase account with your third party account, we share information about you with such third party in accordance with your privacy settings on the third party. We may share information with third parties that are not our affiliates or service providers in order to provide you the Services you request. We share information with third parties which are not governed by this Privacy Policy. Each case terms and privacy policies will govern your use of those services and products.

TRUST

TRUST is a global, secure, and industry-driven solution designed to comply with a requirement known as the Travel Rule while protecting your data and preserving the benefits of blockchain technology. Coinbase Ireland, Coinbase Europe, and Coinbase Inc. may share information about their customers when sending funds in certain amount to another Financial Institution. To learn more, see **Travel Rule FAQ(TR Bellwether)**.

Professional advisors, Industry partners, authorities and regulators

We share your information with our Affiliates, **Affiliate of Companies We Control**, our partners, regulators, law authorities, law enforcement, government agencies, and third parties **Third Party Service Providers** (collectively, "**Partners**") or government requests.

We share your personal information and other data we may collect with Partners and other government agencies.

We share your personal information and other data we may collect with Partners and other government agencies in order to comply with anti-money laundering and other laws and regulations, including, but not limited to, the United States Bank Secrecy Act ("**BSA**"), the USA Patriot Act ("**Patriot Act**"), the Anti-Money Laundering Act of 2020 ("**AMLA**"), the United States Anti-Money Laundering Act of 1970 ("**AMLA**"), and regulations promulgated pursuant to the BSA, the Patriot Act, and the AMLA, including, without limitation, those relating to customer identification and verification, suspicious activity reporting, currency transaction reporting, and maintaining records, and to prevent money laundering and terrorist financing. We share information about our Customers in response to requests for information by a law enforcement or regulatory agency or authority, or in response to a subpoena or other legal process, or in response to a request from a law firm or other third party in connection with a lawsuit or other legal proceeding, or in response to a request from a law firm or other third party in connection with a law firm's or third party's investigation into misconduct by a party, and other information as needed.

Asset Transfer or Company Acquisition

We may choose to buy or sell assets, and may share and/or transfer information about our Customers in connection with the evaluation of and the consummation of sales, transfers, and other dispositions of all or any portion of our business, assets, or stock (including in connection with any bankruptcy or similar proceedings), and such information may be shared and/or transferred in connection with such transactions. Your personal information would be one of the assets transferred to the acquiring entity.

Third-Party Service Providers

We work with third party service providers to help us provide our Services. When we share information with third party service providers in the ordinary course of our business, we do so in accordance with our privacy policy and other appropriate confidentiality and security measures and procedures. We require that our service providers, which are third parties, use your information only for the purposes of our Services. We work with different types of third party service providers, such as:

Types of Third Party Service Providers We Use	What Information We Share
Third-party identity verification services, including those that provide services to consumers	Basic Customer Information, Supplemental Identification Information, Financial Information, Transaction Information, Blockchain Data, Product Usage Information, Transaction Information, Blockchain Data, Behavior Information
Vendors for tax reporting	
Information service providers	
Retail merchants (to provide rewards/incentives)	
Marketing and promotions providers (to promote our Services)	
Telecommunications technology providers (to send you messages, such as SMS messages)	
CYBER, service providers (for the purposes of transaction monitoring)	
Data hosting service providers and payment vendors (for off site storage)	
Security service providers (for investigating fraud and security breaches)	
Analytics providers (to understand how you use our Services)	
Support processing (responding to customer interactions on our behalf)	
Document signatory service providers	
Customer support vendors	

4. HOW LONG WE KEEP YOUR PERSONAL INFORMATION

We keep your personal information for as long as we need it for the purposes for which we collect it, and for legal, regulatory, tax, or accounting purposes. We may also need to keep your information for a reasonable period of time after we have ceased to provide you with our Services. Varying considerations such as when the information was collected, and whether it is necessary in order to continue offering you our Services, or to comply with our legal obligations, or to resolve disputes, or to enforce our agreements, or to protect against fraud and misuse, or to take other actions permitted by our terms, or to comply with our internal policies and procedures, to protect the security and integrity of our Services, Customers, and users.

We may also need to keep your information for a reasonable and proportionate period of time for the period required for Financial Crimes Investigation Network (FINCEN) or equivalent in other jurisdictions. For instance, we may keep your information for a period of up to five years after your last transaction with us, or your last login to your Account, or your last use of our Services, or your last communication with us, or your last receipt of our marketing emails, in order to edit those considerations, we delete information that is no longer needed for the above purposes when you close your Account, or when you request deletion of your information. See your rights and choices through your **Privacy Rights Dashboard**.

5. CHILDREN'S PERSONAL INFORMATION

Our Services are not directed to persons under 18. If you learn that a child has provided us with personal information in violation of this Privacy Policy, and/or if you are under the age of 18, please do not provide any personal information through the Sites or Services. If a child under 18 has provided us with personal information in violation of this Privacy Policy, please contact us at privacy@coinbase.com. The Customer Contact or Help Center for the account, and will take steps to delete the information as soon as possible.

6. INTERNATIONAL TRANSFERS

To facilitate our global operations, Coinbase, its Affiliates, third party partners, and service providers may transfer, store, and process your personal information in Ireland, the United States, Ireland, Germany, Singapore, the UK, the EU, and the Philippines. See here for more information.

If you reside in the EEA, Switzerland, or the United Kingdom, we rely upon a variety of legal mechanisms to facilitate these transfers of your personal information including: Standard Contractual Clauses ("**SCCs**")

- We rely primarily to the European Commission's Standard Contractual Clauses (SCCs) for transfers of personal information to our Affiliates and third parties, some of which are located in the United States. For more information, please see Section 10 of our Customer Agreement.
- **Right to notification.** We will notify you of any material changes to our Privacy Policy or to our Standard Contractual Clauses (SCCs) that affect the processing of your personal information that is governed by this section.
- **Right to access and portability.** You may request that we provide a copy of your personal information held by us through your **Privacy Rights Dashboard**, or by contacting us through our **Support Portal**.
- **Right to rectification.**
- **Right to erasure.** You may request to update any of your personal information that is incomplete or inaccurate by logging in your Account, or by contacting us through our **Support Portal**.

7. YOUR PRIVACY RIGHTS AND CHOICES

Depending on where you live, you may be able to exercise certain privacy rights related to your personal information. If you live in the EEA or the UK, you may have the following rights. If you live outside the EEA or the UK, you may still be able to make a request to Coinbase Ireland to exercise these rights, or Coinbase may provide certain tools for you to exercise your privacy rights. Contact us at privacy@coinbase.com if you have questions.

- **Right to access and portability.**
  - You may request that we provide a copy of your personal information held by us through your **Privacy Rights Dashboard**, or by contacting us through our **Support Portal**.
- **Right to rectification.**
  - You may request that we update any of your personal information that is incomplete or inaccurate by logging in your Account, or by contacting us through our **Support Portal**.

- **Right to deletion/erasure**:
  - You may request to erase your personal information, subject to applicable law. If you close your Coinbase Account, we will retain or delete information associated with your account as described in **Section 4. How Long We Keep Your Personal Information.**
- **Right to withdraw your consent**:
  - To the extent the processing of your personal information is based on your consent, you may withdraw your consent at any time. The lawfulness of Coinbase's processing before you withdraw your consent will not be affected by such withdrawal.
- **Right to object to or restrict processing**:
  - You may have the right to restrict or object to us using or transferring your personal information based on our legitimate interests, in the public interest, or for direct marketing. We may continue to process your personal information where permitted or required by applicable law. You can opt-out of receiving marketing communications from Coinbase through your account settings or by submitting a request via our Support Portal.
- **Right to non-discrimination**: We will not discriminate against you for exercising any of your rights provided to you under law.
- **Right to lodge a complaint:**
  - If you reside in the EEA, Switzerland, or the UK, you have the right to lodge a complaint about our practices with respect to your personal information with the supervisory authority of your country or state. In the UK, the relevant data protection authority is the Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF, +44 (0303) 123 1113, email: casework@ico.org.uk. In Ireland, the relevant data protection authority is the Data Protection Commission, 21 Fitzwilliam Square South, Dublin 2, D02 RD28, +353 017650100 / + 353 1800437737, email: info@dataprotection.ie or by using the following online form: Forms for Data Protection.
  - If you reside in Australia or the Philippines, you may lodge a complaint about our practices with respect to your personal information with the supervisory authority of your country. In Australia, the relevant data protection authority is the Office of the Australian Information Commissioner, and complaints may be made through their website at www.oaic.gov.au. In the Philippines, the relevant data protection authority is the National Privacy Commission, email: complaints@privacy.gov.ph.

To protect your privacy and security, we may take steps to verify your identity before complying with your request and we may decline your request if we are unable to verify your identity.
Under certain US data privacy laws, as well as in Brazil, you may also designate an authorized agent to make these requests on your behalf. *These rights are not absolute, and may be denied: (a) when granting access or assisting portability would adversely affect the rights and freedoms of others (b) to protect our rights and properties; (c) where the request is frivolous or vexatious; or (d) as otherwise permitted by law.*

8. PRIVACY NOTICE FOR CALIFORNIA RESIDENTS

If you are a California resident, you can learn more about how we use your information and your privacy rights by reviewing our California Privacy Notice. Any terms defined in the California Consumer Privacy Act (as amended) ("**CCPA**") have the same meaning when used in the California Privacy Notice.

9. HOW TO CONTACT US WITH QUESTIONS

If you have questions or concerns regarding this Privacy Policy, or if you have a complaint, please contact us on our Support Portal, at dpo@coinbase.com, or by writing to us at the address of your Coinbase service provider (provided in **Section 11. Our Relationship With You** below).

10. CHANGES TO THIS PRIVACY POLICY

We're constantly trying to improve our Services, so we may need to change this Privacy Policy from time to time as well. We post any changes we make to our Privacy Policy on this page and, where appropriate, we will provide you with reasonable notice of any material changes before they take effect or as otherwise required by law. The date the Privacy Policy was last updated is identified at the top of this page.
We may provide additional "just-in-time" disclosures or information about how we collect or use your information in the context of specific Services; these in-product notices may supplement or clarify our privacy practices or may provide you with additional choices about how we use your information.

11. OUR RELATIONSHIP WITH YOU

If you reside in the EEA or Switzerland, Coinbase Ireland Limited, Coinbase Europe Limited and Coinbase Germany GmbH act as joint controllers in respect of your personal information. Coinbase Ireland Limited is the joint controller with primary responsibility for your personal information, including with respect to providing you with information and responding to any requests you may make under the GDPR. Please see more about how you can exercise your rights under the GDPR through our Privacy Rights Dashboard.

CONSUMER/INSTITUTIONAL SERVICES

NORTH AMERICA (UNITED STATES & CANADA)

Where You Reside	Services Provided	Your Coinbase Service Provider	Contact Address
United States	Digital Currency Services, Fiat Wallet services	Coinbase, Inc. CA Entity No.: C3548456	Coinbase, Inc. c/o C T Corporation System 818 West Seventh St., Ste. 930 Los Angeles, California 90017
United States	Custodial Services	Coinbase Custody Trust Company, LLC (unless otherwise indicated in your service contract) NYS License # 122506	Coinbase Custody Trust Company, LLC c/o C T Corporation System 28 Liberty Street New York, New York 10005
United States	Credit and Lending Services	Coinbase Credit, Inc. CA Entity No.: C4315976	Coinbase Credit, Inc. c/o C T Corporation System 818 West Seventh St., Ste. 930 Los Angeles, California 90017
United States	Futures Trading	Coinbase Financial Markets, Inc. Entity No.: 4742037	100 Pine Street, Suite 1250, San Francisco, CA 94111
Canada	Digital Currency Services, Fiat Wallet services	Coinbase Canada, Inc.	2600-1066 West Hastings Street; Vancouver BC V6E3X1

APAC

Where You Reside	Services Provided	Your Coinbase Service Provider	Contact Address
Singapore	Digital Currency Services, Fiat Wallet Services	Coinbase Singapore Pte. Ltd. Unique Entity No.: 201935002N	One Marina Boulevard, #28-00, Singapore 018989
Australia	Digital Currency Services, Fiat Wallet Services	Coinbase Australia Pty Ltd; ACN 654 922 442	Coinbase Australia c/o TMF Corporate Services (Aust) Pty Limited, Suite 1 Level 11, 66 Goulburn Street, Sydney NSW 2000 Australia
Anywhere	Custodial Services	Coinbase Custody International Limited (unless otherwise indicated in your service contract) Company No: 657718	70 Sir John Rogerson's Quay Dublin 2, Ireland
Anywhere but Singapore, and New Zealand	Digital Currency Services	Coinbase Ascending Markets Kenya Limited	P.O. Box 10643, G.P.O. Nairobi, Kenya
New Zealand	Digital Currency Services, Fiat Wallet Services	Coinbase Europe Limited. Company No: 675475 CB Payments, Ltd Company No: 09708629 FCA Register No: 900635	70 Sir John Rogerson's Quay Dublin 2, Ireland The Scalpel, 18th Floor, 52 Lime Street, London, United Kingdom, EC3M 7AF

EEA (European Economic Area)

Where You Reside	Services Provided	Your Coinbase Service Provider	Contact Address
EEA and the United Kingdom	Digital Currency Services	Coinbase Europe Limited. Company No: 675475	70 Sir John Rogerson's Quay Dublin 2, Ireland

DEVELOPER SERVICES

Where You Reside	Services Provided	Your Coinbase Service Provider	Contact Address
Anywhere	Coinbase Pay SDK, Exchange API , Rosetta, Prime API, Sign In with Coinbase	Coinbase, Inc. CA Entity No.: C4315976	Coinbase, Inc. c/o C T Corporation System 818 West Seventh St., Ste. 930 Los Angeles, California 90017
Anywhere	Wallet SDK and Commerce API	Toshi Holdings Pte. Ltd.	One Marina Boulevard, Postal 018989, Singapore
Anywhere but the United States	Delegate & Participate	Coinbase Cloud Pte. Ltd.	One Marina Boulevard, #28-00018989, Singapore
United States	Delegate & Participate	Coinbase Crypto Services, LLC	1209 Orange Street, Corporation Trust Center City of Wilmington, DE 19801

coinbase

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Blog • Twitter • Facebook

Company
About
Careers
Affiliates
Blog
Press
Security
Investors
Vendors
Legal & privacy
Cookie policy
Cookie preferences
Do Not Share My Personal Information
Digital Asset Disclosures

Learn
Ethereum Merge
Browse crypto prices
Coinbase Bytes newsletter
Crypto basics
Tips & tutorials
Market updates
What is Bitcoin?
What is crypto?
What is a blockchain?
How to set up a crypto wallet
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